

## **QUALITY POLICY**

The Kenya Power Pension Fund is committed to deliver a world-class quality of life in retirement for our members and beneficiaries by providing them with sustainable financial and health care support.

We strive to achieve this by:

- Strengthening leadership and governance structures for effective oversight, stewardship, accountability, and compliance within the Fund.
- Pursuing excellence towards a member-driven fund that enhances service delivery, increase members' satisfaction by providing value-based products and services that meet global best practices.
- Facilitating the prudent and strategic investments that integrate risk management orientation of the portfolio to maximize the long-term real return on our assets.
- Enhancing operational excellence by streamlining systems and processes within the Fund to optimize stakeholders' value.
- Providing a safe and healthy environment which fosters development and retention of a high performing, talented, competent, and diverse workforce.
- Strategically managing the information resources and the supporting technologies, while using ICT as an enabler of innovation and decision-making processes.

The Board of Trustees and Secretariat of the Fund are committed to the effective implementation and continual improvement of a Quality Management System that complies with ISO 9001:2015 and other applicable requirements.

This policy shall be reviewed as necessary to ensure continuing suitability.

**EDWIN RUTTOH** 

**CEO & TRUST SECRETARY** 

9<sup>th</sup> February 2022

Date

KPPF/CORP/QMS/QP Rev. 3